NEXT MEETING  Wed, May 18, 2011
Place:  DUBLIN Holiday Inn (ex-Radisson)
(goto http://www.holidayinn.com/hotels/us/en/dublin/dubrm/hotelDetail###Directions)
4:30  Board Meeting
6:15  Networking
6:45  Dinner Buffet
7:30  Program: “990 P&L”
Cost:  $35.00 with reservation by Friday May 13
       $45.00 with reservation after deadline
Sign up online at:  https://www.123signup.com/calendar?Org=ebaea
(please print out your confirmation to ensure that you clicked all the right buttons to register) Questions: email ebaea@ebaea.org (preferred) or call 800-617-1040.

May Topic: “The 990 P&L: How is this one different from all others?”
Speaker: Eva Konigsberg, EA
by Irene Moore, EA Program Chair

I’m amazed when I talk to tax professionals who don’t touch 990s. Doing 990s is an incremental source of revenue. Besides that, you help great people working in organizations always beneficial and frequently ecce
tric. Now is the time to delve into the mystery with Eva Konigsberg, EA, MBA, the tax practitioner who started Savvy Tax in 2004 preparing 990s. The heart of what makes the 990 so different is its treatment of the expense portion of the P&L. Whereas on a Sch C you may puzzle over whether stamps are supplies, office expense, or ‘other’, the 990 P&L presents a far greater challenge. Every expense account must be allocated to either Program, Admin or Fundraising in a part of the return called the Statement of Functional Expenses (SFE). May’s dinner class explores the SFE and the allocation

process. Eva will explain how the process begins in QB with the strategic use of classes, how some organizations allocate, how to do the allocations by global percentage, and how the SFE ties in with the annual report to the Attorney General’s Registry of Charitable Trusts. If you’re a 990 veteran, you will find this dinner meeting entertaining and informative. If you’re new to 990s, you will find it a crucial asset in your forward plunge. Either way you are cordially invited to an evening of fun and fact with Eva.

Eva Konigsberg, EA, MBA, is the president of Savvy Tax, an Oakland-based tax practice that works primarily with entrepreneurs and nonprofits. She has given classes in nonprofit tax issues for CSATP and the Bookkeeper’s Network. She is also a financial coach working with Conscious Bookkeeping, who teaches personal money management and entrepreneurial bookkeeping. She received her MBA from McLaren College of Business at the University of San Francisco. She became an EA in 2004. She currently serves on the Board of the EBAEA where she co-chairs the PIA Committee.

TGIO PARTY
*DeStress, DeBrief, Thank Goodness It Is Over Party*
April 20, 6:00pm to 9:30pm at Peggy Hall’s house
38 Freitas Dr, Moraga 925 388-1040
Get together to commiserate, share tips about what worked and what didn't work in your tax practice, words of wisdom etc. Or put taxes out of your mind and find out about common interested of fellow Enrolled Agents. We are the survivors, so let’s celebrate together.
Feel free to brings loved ones who haven’t seen you in a while. It will be fun for everyone. We will sing songs like “If clients don’t complain you are not charging enough.” “That is Congress's fault for making the laws, not mine.” “Don’t kill the messenger!” “You thought getting married would save taxes, boy, were you wrong.” “The taking money out of your retirement plan blues.”
Short Board meeting at 6, party starts at 6:30. The chapter will provide food and drinks in order to congratulate us for a job well done. You can bring something if you want. Please RSVP to the Chapter office at 1 800 617-1040, ebaea@ebaea.org. After tax season call Peggy Hall with questions or for directions 925 388-1040.

PRESIDENT'S MESSAGE
by Tom Johnston, EA

Yesterday as I was checking the input on returns before printing them. I marveled at the complexity of many of the returns and experienced a sense of accomplishment in preparing the returns. It was a “well done” moment.

I realize that my clients come to me for my expertise. But they probably have little real appreciation for the amount of work and knowledge that goes into preparing the returns. They also don’t know that when they retain me they also retain a network of other professionals who I consult with when needed.

I was finalizing a limited partnership and the Schedule M was not in balance when I mentioned the problem to my mentee-colleague, Randy Epling, EA. He had a quick solution for me that solved the problem. It made me proud of him and grateful that I had encouraged him to pursue becoming an EA. And now I benefited from his expertise.

I felt a sense of accomplishment in my knowledge a couple of weeks ago. I was looking over the year end brokerage statement for a relatively new client and did not see any notation of brokerage fees paid. I asked the client if he was paying a fee to his broker for managing his account as the value of the account was very large. He said he didn’t think he was paying a fee. I asked him to call his broker and ask. I continued inputting the return information into my computer. When the client returned from his phone conversation I showed him the bottom line which was a combined tax due amount of seven thousand dollars. I then input the amount paid in broker management fees and the client only owed about two thousand dollars. I saved the client five thousand dollars by just asking one question! My client was happy and I was happy. But more importantly I realized the value of all the education and networking I do as a result of my professional organizations.

I have worked very hard this tax season. I am tired. But I also feel a great sense of accomplishment. Join me in the TGIO party hosted by Past President Peggy Hall and share your stories. I am glad I have not stood alone this tax season. I am glad you have stood with me and we all…

Stand as beacons on the East Bay Hills.

CSEA COMING EVENTS!

By Patty Pringle, EA, CSEA Director

Hang in there it’s almost over. We’ve worked long hours and pushed ourselves to the limit. We’ll get some down time soon just remember we’re all in this together. That’s the wonderful thing about being a member of CSEA, we can reach out to our fellow members when we have a tough tax question or just need to talk.

There are many CSEA events coming up. The next Board of Directors meeting will be held on May 31st thru June 1st followed by Super Seminars June 2nd thru June 4th at the Grand Sierra Resort & Casino in Reno. If you want to have a voice in the future of CSEA and be part of the decision making you should attend. Everyone has an opportunity to be heard. The meetings are open to all members; it’s really neat to see what goes on behind the scenes.

Be sure to check out the updated CSEA website. It is chock full of useful information and while your there be sure to visit the awards section. Nominations are due to CSEA by April 22. If you have questions you can contact Laurie Cole at lcole@csea.org.

Mark your calendar Tax Talk 2011 in Dublin November 2nd, 3rd, and 4th. Great education and speakers at a price you can afford.

Stay healthy and have a healthy and prosperous tax season.

NEXT YEAR’S BOARD SLATE ANNOUNCED

by Duncan Sandiland, EA

Per the requirements of the Bylaws, the Nominating Committee has proposed the following slate of candidates for our 2011-2012 fiscal year:

President: Patty Pringle EA
1st Vice President: Andy Rogers EA
2nd Vice President: Gail Nanbu EA
Secretary: Linda Koziol, EA
Treasurer: Marjorie Williams-Jones EA
Director 2011-2013: Mark Bole EA
Director 2011-2013: Cherry Comstock EA
Director 2011-2013: Sal Romo EA
Director 2011-2012: Eva Konigsberg EA
Director 2011-2012: Morris Miyabara EA
Director 2011-2012: Irene Moore EA

The election for these positions will be held at the May Annual Meeting. Per the Bylaws, eligible Members can run from the floor with no advance notice. However, as a courtesy to those planning the meeting (which is already under a very tight timetable), it is requested that any floor candidate provide advance notice to the Nominating Committee through its Chair, Duncan Sandiland at (925) 691-1040.
PIA – OUR NEW RADIO AD
by Peggy Hall, EA

If you haven’t yet heard this great piece on the radio, click on the link to the CSEA website and give it a listen: http://www.csea.org/about-newsroom.asp. And in case you want hard copy, here’s the script:

When it comes to preparing your tax returns, how can you be sure that your tax preparer is fully qualified to help you receive all the deductions and credits available to you? One way to be sure is to have an Enrolled Agent prepare your returns.

Members of the Bay Area Chapters of the California Society of Enrolled Agents are tax professionals, licensed by the federal government, and required to know all the latest tax law changes. We have the knowledge and expertise to sort through the tangled web of federal and state tax regulations. We are the experts who can help you create and implement an effective tax strategy for this year and for the future.

When you don’t fully understand tax laws, you may pay too much or risk an audit. Don’t take that risk. Before trusting your tax returns to anyone, ask them if they are an Enrolled Agent.

Find an Enrolled Agent in your area online at csea.org or by calling 1-800-TAXPRO-5. That’s csea.org or 1-800-TAXPRO-5. Enrolled Agents, The Tax Professionals.

MEMBERSHIP UPDATE
By Peggy Hall, EA

While we did not “win” the Chapter Membership drive, we did win! We have 16 new members from the past few months. Welcome to those of you who are new! Please feel free to call any of the board members, or me Peggy Hall, 925 388-1040, if there is some way we can help you. We know we need to help each other, as many of us operate a solo practice. No questions are stupid questions.

On a wider front, the Board of Directors voted to purchase a “Booth in a Box.” This is a professional looking display to take when going out in the public to promote EAs. I have attached a picture of it so you can see how proud you will be when you take it to functions. So keep this in mind and help us find places to take it.

THE DINNER RAFFLE IS BACK!
by Dan “Terminator” France, CRTP

The raffle has been revived with great enthusiasm. At the January 19 dinner meeting, with the support of my “intern” Bob Olsen, we quickly made the rounds before dinner started. Once all the ticket sales were added up, we collected $180; an excellent start to a program that has been sorely missed. As many of you may already know, the funds received from the raffle support the EBAEA Education Fund. Thanks to everyone for their contributions, large and small.

While this was my first time coordinating the raffle, the gifts were well received, and the winners got “Just what I always wanted.” If you have interest in supporting the raffle, and would like to make a donation, either cash or gifts, or if you have some ideas for good raffle prizes or themes, please contact me at (510) 299-2764 or at terminator@t3tax.com. This is a great way to support EBAEA.

USEFUL TAX RESEARCH SITES
(Ed note: this was taken from an email from CSATP. Click on the links and save the bookmarks in your browser.) Where do you go when you need the answer to a tax question now? And it’s too late to call anyone. And you neglected to renew your tax research subscription service. Fortunately, there are a number of very good free sources available.

- The IRS website is a great place to start. Try the IRS Tax Map.
- Taxsites is a directory of tax, accounting and payroll sites. It includes direct links to the tax websites of all the states and most foreign countries.
- Tax Almanac has links to a research library that includes the Internal Revenue Code and Treasury Regulations and has discussion forums on tax and accounting topics.
- Legalbitsream is a source for free federal tax law research with comprehensive and updated databases. This is a great place to find specific court cases and Revenue Rulings and Procedures.

IN MEMORIAM: JOSEPH PAKIN EA

Joseph Arthur Pakin, EA of Brentwood passed away on February 2, 2011, peacefully in home with his family by his side. He was loved and respected by his family, friends, associates, and clients.

Joseph was born in Los Angeles, CA. He graduated from Acalanes High School and received his bachelor’s degree from Hayward State University. He served nine years in the U.S. Air Force where he traveled around the world. He worked for the IRS and became an Enrolled Agent joining EBAEA in 1986. His tax practice, Joseph Pakin and Associates, is located in Walnut Creek. Joseph has been for many years a regular attendee at East Bay’s Tax Talk Seminars.

Joseph is survived by his wife of 45 years, Nancy Pakin, children Clint Pakin, Erik Pakin and his wife Dawn, and grandchildren Zack and Alyssa.
Family, friends, and clients are invited to share in a Celebration of Life on April 15, 2011 at a reception in the Camellia Room at Heather Farms in Walnut Creek. For more information about the event or to send your condolences, stories, and memories to Joe’s family, please email: pakinfamily@yahoo.com.

NEW OAKLAND BREAKFAST GROUP

After an extended hiatus, Andy Rogers and Ann Opara announce the resumption of the monthly small group meeting in the Oakland area. They are held on the second Tuesday of each month at the Buttercup Grille in Jack London Square on Broadway near 3rd. For more details, contact Andy at (510) 522-2300 or email Andy@TaxBuddha.com.

EBAEA EMAIL LISTS

EBAEA sends news to Members via two one-way (send-only) email distribution lists. Subscription is free and completely voluntary, and you can subscribe or unsubscribe to either list any time you wish. For more information and to manage your subscription, visit: http://ebaea.cgi-bin/dada/mail.cgi

NEW GROUP – AUDIT REPRESENTATION

Announcing the new “Audit and Representation Group”. We’ll present an audit ‘case’ and discuss audit and representation in general. First meeting is on Tuesday, April 9 at 9:30am at Millie’s Kitchen 1018 Oak Hill Rd, Lafayette. You may want to park in the Safeway parking lot and walk over. For more info contact Andy Rogers 510-522-2300 or better: Andy@TaxBuddha.com

SPEAKER DEVELOPMENT

By Andy Rogers, EA

The next Speakers Development meeting will be scheduled for after the tax season, perhaps in late April, unless we decide we’re able to meet before then. If you’d like to be on the mailing list, please send an email to Andy@TaxBuddha.com with “speaker development” in the subject line and ask to be added to the list.

This group meets to encourage the development of speakers specifically in regard to taxes and is a function of the Public Information and Awareness Committee. Please call or email Andy Rogers at (510) 522-2300 with any questions or ideas. ALL are welcome!

MEMBERS SPEAK

For EBAEA members to list speaking engagements next month, please email details to Andy@TaxBuddha.com (seems all our members are busy doing taxes this month – what a surprise

**BULLETIN ADVERTISING POLICY**

by Duncan Sandiland, Bulletin Editor

To encourage more Members to use the Bulletin to fill their needs, we present the Bulletin advertising policy:

1) All Bulletin notices are run for a maximum of three months. If you wish to run a notice for a longer period, you must resubmit it.

2) Maximum notice size is 1.5 column inches. This equals a space one and one-half inches high by one column (3.5 inches) wide. The standard Bulletin font is Times New Roman 11 point.

3) The Bulletin Editor reserves the right to edit any notice for style, content and length.

4) All notices must be submitted (and payment received) by the 25th of the month prior to initial publication. Send the desired text to: bulletin@ebaea.org

5) Member notices seeking or offering employment, clients or EA-practice-related matters are run at no charge as a Member benefit. This includes an ad run by a firm which employs a Member. Member notices offering other services or products, and all non-Member notices are run at the standard fee of $150 for the three-month insertion. The Bulletin Editor reserves the right to modify or reject any notice which, in the sole opinion of the Editor, violates any of the principles of EBAEA.

**Small Group Tax Meetings**

<table>
<thead>
<tr>
<th>Antioch /Brentwood</th>
<th>Fridays 8:00am</th>
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<tbody>
<tr>
<td>Brentwood Cafe, 8500 Brentwood Blvd, Brentwood</td>
<td>(925) 634-8297</td>
</tr>
<tr>
<td>Ken Seamann EA</td>
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<tr>
<th>Danville Area</th>
<th>4th Tue 9:30am</th>
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<tr>
<td>Pascals French Oven, 155 Railroad Ave, Danville</td>
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<tr>
<td>Michael Power EA</td>
<td>(510) 366-8836</td>
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<tr>
<th>Oakland Area (Near BART)</th>
<th>2nd Tue 8:00am</th>
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<tbody>
<tr>
<td>Buttercup Cafe, 229 Broadway, Oakland</td>
<td></td>
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<tr>
<td>Andy Rogers EA</td>
<td>(510) 522-2300</td>
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<tr>
<th>Livermore Area</th>
<th>Fridays 8:45am</th>
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<tr>
<td>Shari’s Restaurant, 1116 East Stanley Blvd, Livermore</td>
<td></td>
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<tr>
<td>Jerrilynn Krebs EA</td>
<td>(925) 606-8181</td>
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<tr>
<th>Castro Valley</th>
<th>3rd Tue 8:00am</th>
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<tr>
<td>Carrow’s, 2723 Castro Valley Blvd @ Lake Chabot, CV</td>
<td></td>
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<tr>
<td>Dagmar Bedard EA</td>
<td>(510) 537-3883</td>
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<tr>
<th>South Alameda County</th>
<th>1st Wed 9:30am</th>
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<tbody>
<tr>
<td>Dino’s, 1 block W of I-880 on Industrial Blvd, Hayward</td>
<td></td>
</tr>
<tr>
<td>Sal Romo EA or Walt Thomas EA</td>
<td>(510) 487-1691</td>
</tr>
</tbody>
</table>

**Email-only Group**

as needed
Send an email to halloftaxes@hotmail.com

Peggy Hall EA | (925) 388-1040
BADGES! BADGES!
Joanne Anderson has accumulated a stockpile of spiffy EBAEA name badges for these members. Please contact her (925-938-9086) or, better yet, come to a meeting to pick up your badge:

Jack Anderson    Richard Ahern
Debra Block      Tina Bolden
Herman Catalan   Cherry Comstock
Elizabeth Crayton Lynn Crossman
Phil Fleschler   Gina Fresquez
Mitchell Friedman Carol-Ann Glyder
Sidney Hwaehn    Monty Lee
Janice Perkins   Carol Robinson
Ursula Santos    Barbara Simon
Jenni Stone      Dale Stone
Jan Zobel

CALENDAR OF EVENTS

April 2011
5      Audit Representation Group meeting  
@ Millie's Kitchen, 1018 Oak Hill Rd, Lafayette
20     TGIO Party  
@ Peggy Hall's house, Moraga  
No Dinner Meeting – have a nice nap!

May 2011
10-12  CSEA SuperSeminar  
@ Bally's Las Vegas
18     EBAEA Dinner Meeting: "990 P&Ls"  
and Annual Corporate Meeting  
@ Holiday Inn, Regional St, Dublin

June 2011
2-4    CSEA SuperSeminar  
@ Grand Sierra Resort, Reno
15     EBAEA Dinner Meeting: "tba"  
@ Holiday Inn, Hegenberger Rd, Oakland

HUMOR

In a democracy it's your vote that counts. In feudalism it's your count that votes.

When cannibals ate a missionary, they got a taste of religion.

If you jumped off the bridge in Paris, you'd be in Seine.

A vulture boards an airplane, carrying two dead raccoons. The stewardess looks at him and says, "I'm sorry, sir, only one carrion allowed per passenger."

Two fish swim into a concrete wall. One turns to the other and says "Dam!"

Two Eskimos sitting in a kayak were chilly, so they lit a fire in the craft. Unsurprisingly it sank, proving once again that you can't have your kayak and heat it too.

Two hydrogen atoms meet. One says, "I've lost my electron." The other says "Are you sure?" The first replies, "Yes, I'm positive."

Did you hear about the Buddhist who refused Novocain during a root canal? His goal: transcend dental medication.

In a trial, a Southern small town prosecuting attorney called his first witness, a grandmotherly, elderly woman to the stand. He approached her and asked, "Mrs. Jones, do you know me?"

She responded, "Why, yes I do know you, Mr. Williams. I've known you since you were a young boy, and frankly, you've been a big disappointment to me. You lie, you cheat on your wife, you manipulate people and talk about them behind their backs. You think you're a big shot when you haven't the brains to realize you never will amount to anything more than a two-bit paper pusher. Yes, I know you."

The lawyer was stunned! Not knowing what else to do, he pointed across the room and asked, "Mrs. Jones, do you know the defense attorney?"

She again replied, "Why yes, I do. I've known Mr. Bradley since he was a youngster too. He's lazy, bigoted, and he has a drinking problem. He can't build a normal relationship with anyone and his law practice is one of the worst in the entire state. Not to mention he cheated on his wife with three different women. One of them was your wife. Yes, I know him."

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The defense attorney almost died.

The judge asked both counselors to approach the bench and in a very quiet voice, said, "If either of you fools asks her if she knows me, I'll jail you for contempt."

HUMOR

Only 1 out of every 14 workers in the private sector (7%) is a union member. Less than 2 out of every 5 state and municipal workers in the public sector (39%) are union members (Census Bureau)

The average productivity of the American worker (defined as output per hour of work) has increased +30% over the last decade (i.e., 2001-2010). Mathematically this means the quantity of work done in 2000 during a 40-hour work week could now be completed in less than 31 hours (DoL)
2010 - 2011 Board of Directors and Committee Chairs
Web Page http://www.ebaea.org

President: Thomas Johnston EA 925-828-4500
1st VP: Patty Pringle EA 510-912-1682
2nd VP: Andy Rogers EA 510-522-2300
Treasurer: Marjorie Williams-Jones EA 510-482-6204
Secretary: Linda Koziol EA 925-449-1204
Immed Past Pres: Peggy Hall EA 925-388-1040

Director 2010-2011:
  Margie Hines EA 510-247-9423
  Gail Nanbu EA 925-943-3993
  Andy Rogers EA 510-522-2300

Director 2010-2012:
  Eva Konigsberg EA 510-928-5067
  Morris Miyabara EA 650-867-4507
  Irene Moore EA 510-791-8962x16

CSEA Director: Patty Pringle EA 510-912-1682

Communication Committee, (1st VP)
Chair: Andy Rogers EA 510-522-2300
Bulletin: Duncan Sandiland EA, etc 800-617-1040
Disaster Services: Janet Bridges, etc 510-505-0818
Legislative: Morris Miyabara EA 650-867-4507
Membership: Peggy Hall EA 925-388-1040
Membership: Gail Nanbu EA 925-943-3993
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PIA: Eva Konigsberg EA 510-928-5067
Quickfinders: Diann Gross EA 925-736-3853

Social Affairs:
Website: Eric Rheinheimer EA 510-893-3601
IRS Practitioner Panel: Phil Fiegler EA 510-530-1174
CTEC Panel: Walt Thomas EA 510-487-1691

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Chair: Patty Pringle EA 510-912-1682
Continuing Ed: Joanne Anderson EA 925-938-9086
Mini Seminar Team: Andy Rogers EA 510-522-2300
Program: Irene Moore EA 510-791-8962x16
Program: Bob Olsen EA 925-837-8329
SEE Class: Thomas Johnston EA 925-828-4500
Tax Talk: Patty Pringle EA 510-912-1682
Tax Talk: Bonnie Buhnerkempe, etc 925-855-0829
Town Hall: Linda Koziol EA 925-449-1204
VITA Team: Brian Pon EA, etc 510-849-4667

Program: Bob Olsen EA 925-837-8329

Administration Committee (IPP)
Chair: Peggy Hall EA 925-388-1040
Bylaws/SOP: Sal Romo EA 510-471-9492
Budget & Finance: Walt Thomas EA 510-725-8356
Chapter Office: Dagmar Bedard EA 510-537-3863
Nominating: Peggy Hall EA 925-388-1040
Volunteer Coordinator: Patty Pringle EA 510-912-1682

EAST BAY ASSOCIATION OF ENROLLED AGENTS
30100 Mission Blvd, Suite 6, Hayward CA 94544
(800) 617-1040 or (510) 487-2063 fax (510) 487-1501 email: ebaea@ebaea.org
<table>
<thead>
<tr>
<th>Title</th>
<th>Telephone Number</th>
<th>Hours of Operation</th>
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<tbody>
<tr>
<td>Practitioner Priority Service</td>
<td>866-860-4259</td>
<td>M-F, 8 a.m. – 8 p.m., local time</td>
</tr>
<tr>
<td>IRS Tax Professional PTIN Information Line</td>
<td>877-613-7846</td>
<td>M-F, 8 a.m. – 5 p.m., CT</td>
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<tr>
<td>IRS Tax Help Line for Individuals</td>
<td>800-829-1040</td>
<td>M-F, 7 a.m. – 10 p.m., local time</td>
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<tr>
<td>Business and Specialty Tax Line</td>
<td>800-829-4933</td>
<td>M-F, 7 a.m. – 10 p.m., local time</td>
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<tr>
<td>e-Help Desk (IRS Electronic Products)</td>
<td>866-255-0654</td>
<td>M-F, 6:30 a.m. – 6 p.m. CT (non-peak) Check out peak hours.</td>
</tr>
<tr>
<td>Refund Hotline</td>
<td>800-829-1954</td>
<td>Automated Service available 24/7</td>
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<tr>
<td>Federal Management Service – FMS – Treasury Refund Offset Information</td>
<td>800-304-3107</td>
<td>M-F, 7:30 a.m. – 5:00 p.m., CT</td>
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<tr>
<td>Forms and Publications</td>
<td>800-829-3676</td>
<td>M-F, 7 a.m. – 10 p.m., local time</td>
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<tr>
<td>National Taxpayer Advocate’s Help Line</td>
<td>877-777-4778</td>
<td>M-F, 7 a.m. – 10 p.m., local time</td>
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<td>Local Taxpayer Advocate – Oakland</td>
<td>510-637-2703</td>
<td>M-F, 8 a.m. – 4:30 p.m., local time</td>
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<tr>
<td>Centralized Lien Payoff</td>
<td>800-913-6050</td>
<td>M-F, 8 a.m. – 5 p.m., local time</td>
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<tr>
<td>Centralized Bankruptcy</td>
<td>800-913-9358</td>
<td>M-F, 7 a.m. – 10 p.m. ET</td>
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<tr>
<td>Telephone Device for the Deaf (TDD)</td>
<td>800-829-4059</td>
<td>M-F, 7 a.m. – 10 p.m., local time</td>
</tr>
<tr>
<td>Electronic Federal Tax Payment System (EFTPS) – for Businesses</td>
<td>800-555-4477</td>
<td>Automated Service and Live Assistance available 24/7</td>
</tr>
<tr>
<td>Electronic Federal Tax Payment System (EFTPS) – for Individuals</td>
<td>800-316-6541</td>
<td>Automated Service and Live Assistance available 24/7</td>
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<tr>
<td>Government Entities (TEGE) Help Line</td>
<td>877-829-5500</td>
<td>M-F, 7 a.m. – 5:30 p.m. CT</td>
</tr>
<tr>
<td>Forms 706 and 709 Help Line</td>
<td>866-699-4083</td>
<td>M-F, 7 a.m. – 7 p.m., local time</td>
</tr>
<tr>
<td>Automated Collection System (ACS) (Business)</td>
<td>800-829-3903</td>
<td>M-F, 8 a.m. – 8 p.m., local time</td>
</tr>
<tr>
<td>Automated Collection System (ACS) (Individual)</td>
<td>800-829-7650</td>
<td>M-F, 8 a.m. – 8 p.m., local time</td>
</tr>
<tr>
<td>Tax Fraud Referral Hotline</td>
<td>800-829-0433</td>
<td>Automated Service available 24/7</td>
</tr>
<tr>
<td>Employer Identification Number (EIN)</td>
<td>800-829-4933</td>
<td>M-F, 7 a.m. – 10 p.m., local time</td>
</tr>
<tr>
<td>Excise Tax and Form 2290 Help Line</td>
<td>866-699-4096</td>
<td>M-F, 8 a.m. – 6 p.m. ET</td>
</tr>
<tr>
<td>Identity Protection Specialized Unit</td>
<td>800-908-4490</td>
<td>M-F, 8 a.m. – 8 p.m., local time</td>
</tr>
<tr>
<td>Information Return Reporting</td>
<td>866-455-7438</td>
<td>M-F, 8:30 a.m. – 4:30 p.m. ET</td>
</tr>
<tr>
<td>ITIN Program Office (Form W-7 and Acceptance Agent Program – Form 13551)</td>
<td>404-338-8963</td>
<td>Message Line: 24/7 hour operation</td>
</tr>
<tr>
<td>IRS Federally Declared Disaster or Combat Zone Inquiries Hotline</td>
<td>866-562-5227</td>
<td>M-F, 7 a.m. – 10 p.m., local time</td>
</tr>
</tbody>
</table>
IRS Help - Getting Ready for the 2011 Tax Filing Season

Communications

- Tax Information for Tax Professionals – Information Center for tax professionals.
- Follow us on Twitter!
- Follow the Nationwide Tax Forums on Facebook!
- Check out IRS on YouTube
- IRS e-News for Tax Professionals: Subscribe to the IRS e-newsletter for tax pros
- IRS Video Portal - Find video clips of tax topics, archived versions of live panel discussions and webinars, as well as audio archives of national phone forums.
- Outreach Corner – Subscribe to have access to ready-to-use articles, widgets, audio/video materials, and publications/flyers for you to use.
- QuickAlerts “More” e-file Benefits for Tax Professionals – Subscribe to receive “up-to-the-minute” information on e-file events.

Contacting IRS

Your local Stakeholder Liaison office establishes relationships with organizations representing small business and self-employed taxpayers. They provide information about the policies, practices and procedures the IRS uses to ensure compliance with the tax laws. To establish a relationship with us, use this list to find a contact in your state.

Tools for You

Want to find the pages your need on IRS.gov more easily? Basic Tools for Tax Professionals has a comprehensive list of what you need to help prepare your clients’ tax returns and information on representation. Electronic IRS Online Tools will help you and your clients conduct business quickly and safely – electronically.

Help IRS Resolve Problems

With your help, we have identified hundreds of large and small issues that were getting in the way of efficient tax administration. Continue to contact us when you or your clients notice something isn’t working. The Issue Management Resolution System gets to the bottom of the problem. Check out some of the issues practitioners have raised, what we’ve done to resolve them and what we are currently working on.

Want quick access to more information? Click on the links below.

<table>
<thead>
<tr>
<th>Appeals</th>
<th>Forms and Publications</th>
<th>PTIN Requirements</th>
<th>Return Preparer Regulations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Affordable Care Act</td>
<td>Help</td>
<td>Practitioner - MeF</td>
<td>Taxpayer Advocate</td>
</tr>
<tr>
<td>ARRA Information Center</td>
<td>HIRE Act</td>
<td>Quick Alerts</td>
<td>Tax Professionals</td>
</tr>
<tr>
<td>Disasters</td>
<td>IMRS Hot Issues</td>
<td>Reporting Fraud</td>
<td>IRS Video Portal</td>
</tr>
<tr>
<td>E-file</td>
<td>IRS.gov in Spanish</td>
<td>Small Business/Self Employed Tax Center</td>
<td>The Tax Gap</td>
</tr>
<tr>
<td>Electronic Payments</td>
<td>News and Events</td>
<td>Standards of Practice</td>
<td>Where To File</td>
</tr>
<tr>
<td>Enrolled Agents</td>
<td>Phishing and e-mail Scams</td>
<td>Subscription Services</td>
<td>1040 Central</td>
</tr>
<tr>
<td>E-services</td>
<td></td>
<td>Tax Centers</td>
<td>1040 MeF Program</td>
</tr>
</tbody>
</table>